

Technology Errors & Omissions Liability Web Site, ASP & ISP Services Supplemental Application

1. Do you provide the following services:
 - a. Create or design Web sites for others? Yes No
 - b. Host Web sites for others? Yes No
 - c. Internet Service Provider? Yes No
 - d. Application Service Provider? Yes No

2. On Web sites you create, design or host for others or maintain for yourself, do you allow uploads, file postings or file exchanges? Yes No
 - a. If "Yes," are disclaimers posted on the Web site? Yes No
 - b. Are authentication procedures used, such as log-ins or passwords? Yes No

3. Do the Web sites you create, design or host for others contain the following:
 - a. Chat rooms or Bulletin boards? Yes No
 - b. Downloads or document exchange? Yes No
 - c. Shareware or executable programs? Yes No
 - d. Adult content/pornography? Yes No
 - e. Computer games or gambling? Yes No
 - f. Search engine (other than for your own site)? Yes No
 - g. Social Networking service or content? Yes No
 - h. Payment portal or service? Yes No
 - i. Medical or health information? Yes No

4. Do you collect or store private or confidential data of others? Yes No
 - a. If "Yes," please describe types of information: _____

 - b. Is the data you collect and store encrypted at all times? Yes No
 - c. Do you have a written policy regarding the protection of private information of others? Yes No
 If "Yes," is the written policy disseminated to all employees and contractors you use? Yes No

5. Do you share or sell any of your customers' data or information to others? Yes No
 If "Yes," please describe types of information: _____

6. Do you exercise any editorial control of Web sites? Yes No
 If "Yes," please explain your editorial review process: _____

7. Do you have a written process for the removal of content from Web sites you host/manage? Yes No

8. Do you utilize original works of others, such as graphics, music, video, etc., in Web sites you create, host or maintain? Yes No
 If "Yes," do you obtain a license or written permission to use these works? Yes No

9. Do you register domain names on behalf of your clients? Yes No
 If "Yes,"
 - a. Are you a registered reseller accredited by ICANN? Yes No
 - b. Who do you use for look-up registration? _____

- c. If "No," who do you use for registration? _____
- d. Do you provide domain name transfer services? Yes No
- e. Do you provide drop registrar or drop catcher services? Yes No

If you answered "Yes" to 1.b., c. or d., please complete Questions 10. thru 16. below.

- 10. Do you own the servers on which you provide web hosting, internet access or application (software) hosting? Yes No
If "No," please list the companies you use to provide these services: _____

- 11. What redundancies are in place to provide uninterrupted Internet connection, power and climate controls? _____

- 12. In the past five years, have you experienced an unplanned disruption in the Internet connection, power or climate controls? Yes No
If "Yes," what measures did you take to prevent a reoccurrence? _____

- 13. Do you guarantee system accessibility or reliability to your customers? Yes No
If "Yes,"
 - a. Do you make server uptime guarantees? Yes No
What percentage? _____%
 - b. Do you make network downtime guarantees? Yes No
What percentage? _____%
 - c. Is the guarantee in a contract or service level agreement (SLA)? Yes No
 - d. Does the contract or SLA provide reduced fees or refunds if performance goals are not met? Yes No

- 14. If you are an *Internet Service Provider*:
 - a. How many subscribers do you have? _____
 - b. Do you provide e-mail hosting services? Yes No
 - c. If "Yes," do you divulge e-mail addresses for marketing purposes without your customers' permission? Yes No

- 15. If you are an *Application Service Provider*, what percentage of your revenues come from:
 - a. Packaged software created by others? _____%
 - b. Software created by yourself? _____%

- 16. Please describe all the products and services you provide as an ASP: _____

If you are an ISP or ASP, please provide your most recent audited financial statements with this application.

NOTICE TO FLORIDA APPLICANTS: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony in the third degree.

NOTICE TO MAINE APPLICANTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Signature and Title of Applicant (must be President or CEO)

Date

Producer's Name

Area Code

Phone Number

Agent Name: _____

Agent License Number: _____

(Applicable to Florida Agents Only)

Iowa Licensed Agent: _____

(Applicable to Iowa Agents Only)

Producer's Signature: _____ Date: _____

(Applicable to New Hampshire Producers Only)