

INFORMATION TECHNOLOGY PROFESSIONAL LIABILITY INSURANCE

HOW CAN WE HELP YOU IF YOU HAVE A CLAIM?

1. Contact your broker right away. You or your broker should then notify Indian Harbor Insurance Company immediately at:

Indian Harbor Insurance Company
c/o Michael George
Primary Claims Manager
Seaview House
70 Seaview Avenue, 7th Floor
Stamford, CT 06902
Tel (203) 964-5507
Fax (203) 964-0763
Michael.George@xlgroup.com

2. Accept all papers without comment. Do not admit liability or try to blame someone. Let's wait until we have all the facts to decide who is responsible.
3. Gather your documentation. Be sure to include the following items in your initial report:
 - Your Company name, address, telephone number and the person to contact
 - Your policy number
 - The date, time and location of the situation
 - A brief description of the allegation
 - The name of the person or entity making the claim
 - The amount of demand
 - Any lawsuit papers or legal proceedings
4. Remember to contact the Indian Harbor Company representative assigned to your claim before you attend any conferences about the claim.
5. Do not sign or accept releases for anyone without approval from your claims representative.